

### **NO-SHOW POLICY**

**Our office has a Cancellation and No-Show Policy:**

**A 24-hour notice is required** for all cancellations, or a **\$50 fee** will be charged.

A **\$50 fee** will be charged for any no show appointments for Aesthetic and Dermatology.

### **SURGERY CONSULTATION CANCELLATION POLICY**

A **\$150 cancellation fee** will be charged for any Surgery Consultations that are cancelled **2 days** prior to the appointment and a **\$250 cancellation fee** will be charged if cancelled **1 day** or less prior to the appointment. **A \$500 fee will be charged for any no show surgery consultations.**

### **PROCEDURE SCHEDULING FEES**

- **\$50 scheduling fee** is required to schedule any medical aesthetic or dermatology appointments.
- **20% scheduling fee** is required to book any procedure or treatment. **(Fees Given When Booked)**
- **20% scheduling fee is non-refundable** if cancelled within **1 week** of procedure date with Aesthetician.  
(Morpheus8, Erbium, Microneedling, AquaGold, CoolSculpting)
- **20% scheduling fee is non-refundable** if cancelled within **2 weeks** for any scheduled in-office procedures with Dr. Pennington or Dr. Souyoul.  
(Lip Lift, Mole Removal/Closures, CO2 Laser, Earlobe Repair, Facelift, Buccal Fat Pad Excision, etc.)

### **SURGERY SCHEDULING FEES**

I understand if I cancel my surgery in the 2-6 weeks before my scheduled surgery date, I will be forfeiting my **20% scheduling fee**. **If cancellation is less than 2 weeks' notice before my surgery date or after my pre-operative appointment, the entire surgical fee will be forfeited.**

### **FINANCING OPTIONS**

**CareCredit** - Minimum of \$1,000 charge | \*24-month fixed pay/reduced APR\*.

**Our office does not offer "No Interest" options.**

Our office accepts **Alle Cherry Pay** (3-6 month interest free plan) to cover your **Allergan treatments** such as: **Botox, Juvéderm Fillers, Kybella, CoolSculpting, and Diamond Glow Facials.**

We also accept **PatientFi Pay** (3-6 month interest free plan) to cover your **Galderma treatments** such as: **Dysport, Restylane Fillers, and Sculptra.**

### **REFUNDS/RETURNS**

Up to 2 weeks returns will be taken for full credit for a new product. **(Must be in original bottle)** If a reaction is noted after use of product, immediately contact our office for evaluation and treatment.

### **INJECTION FEE**

Any appointment where an injection takes place without purchase of product at that appointment a **\$75 fee** for supplies will be applied.

**All sales are final, no refunds provided.**

**All services are provided for a fee at time of service, payment is for service, not a result.**