

NO-SHOW POLICY

Our office has a Cancellation and No-Show Policy:

A 24-hour notice is required for all cancellations, or a **\$50 fee** will be charged.

A **\$50 fee** will be charged for any no show appointments for Aesthetic and Dermatology.

DERMATOLOGY APPOINTMENTS

Our office **DOES NOT** accept insurance as we are not in contract with any insurance carriers. For Dermatology appointments, our office can provide you with a "Super Bill" that you may forward to your insurance company for possible reimbursement. Medicare and Medicaid providers typically do not offer reimbursements to their patients.

SURGERY CONSULTATION CANCELLATION POLICY

A **\$150 cancellation fee** will be charged for any Surgery Consultations that are cancelled **2 days** prior to the appointment and a **\$250 cancellation fee** will be charged if cancelled **1 day** or less prior to the appointment. A **\$500 fee will be charged for any no show surgery consultations.**

PROCEDURE SCHEDULING FEES

- **\$50 scheduling fee** is required to schedule any medical aesthetic or dermatology appointments.
- **20% scheduling fee** is required to book any procedure or treatment. **(Fees Given When Booked)**
- **20% scheduling fee is non-refundable** if cancelled within **1 week** of procedure date with Aesthetician. **(Morpheus8, Erbium, Microneedling, AquaGold, CoolSculpting)**
- **20% scheduling fee is non-refundable** if cancelled within **2 weeks** for any scheduled in-office procedures with Dr. Pennington or Dr. Souyoul.
(Lip Lift, Mole Removal/Closures, CO2 Laser, Earlobe Repair, Facelift, Buccal Fat Pad Excision, etc.)

SURGERY SCHEDULING FEES

I understand if I cancel my surgery in the 2-6 weeks before my scheduled surgery date, I will be forfeiting my **20% scheduling fee. If cancellation is less than 2 weeks' notice before my surgery date or after my pre-operative appointment, the entire surgical fee will be forfeited.**

FINANCING OPTIONS

CareCredit - Minimum of \$1,000 charge | *24-month fixed pay/reduced APR*.

Our office does not offer "No Interest" options.

Our office accepts **Alle Cherry Pay** (3-6 month interest free plan) to cover your **Allergan treatments** such as: Botox, Juvéderm Fillers, Kybella, CoolSculpting, and Diamond Glow Facials.

We also accept **PatientFi Pay** (3-6 month interest free plan) to cover your **Galderma treatments** such as: Dysport, Restylane Fillers, and Sculptra.

REFUNDS/RETURNS

Up to 2 weeks returns will be taken for full credit for a new product. **(Must be in original bottle)** If a reaction is noted after use of product, immediately contact our office for evaluation and treatment.

INJECTION FEE

Any appointment where an injection takes place without purchase of product at that appointment a **\$75 fee** for supplies will be applied.

All sales are final, no refunds provided.

All services are provided for a fee at time of service, payment is for service, not a result.